

PKI DISCLOSURE STATEMENT

DIGITAL SIGNATURE AND ELECTRONIC SEAL

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Copia cartacea Controllata in distribuzione ad enti esterni	N°:
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Copia cartacea non Controllata in distribuzione ad enti esterni	N°:

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Document History

Document Change Control

Version	Page	Change	Release date
1		First release	17/02/2017
1.1	4	Elimination of the limitation of liability of € 250.000,00 from the certificates	07/09/2018
1.2	5 6	CPS url publication How to lodge a complaint	16/07/2020
1.3	Whole document	Minor changes	06/07/2022

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1 Introduction

The present document is divided in 11 declarations according to Annex A of ETSI 319411-1.

1.1 The PDS structure

Statement types	Statement descriptions	Specific requirements
TSP contact info	The name, location and relevant contact information for the CA/PKI (name of responsible person, address, website, info mail, faq, etc.), including clear information on how to contact the TSP to request a revocation.	<p>Poste Italiane S.p.A</p> <p>Registered office</p> <p>Viale Europa 190 - 00144 Roma</p> <p>VAT Number 01114601006</p> <p>Phone: +39 06 59581</p> <p>Fax +39 06 59589100</p> <p>Web http://www.poste.it/</p> <p>https://www.poste.it/prodotti/firma-digitale-remota.html</p> <p>Email: poste@pec.posteitaliane.it</p>
Certificate type, validation procedures and usage	A description of each class/type of certificate issued by the CA, corresponding validation procedures, and any restrictions on certificate usage.	<p>The policy and the one reported in the Certificate Practice Statement (available on the Poste Italiane web site) apply. The algorithm for computing the digests is SHA256. The certificate shall be requested as prescribed by the CPS and can be verified by using "firmaOK" software on the url</p> <p>http://postecert.poste.it/firma/download.shtml and https://www.poste.it/prodotti/firma-digitale-remota.html</p> <p>Certificates shall be only used as prescribed by the CPS (published in English) and "Manuale operativo" (published in Italian). Any different usage is forbidden. Specifically, they may not be used for infringing rights or for violations of any kind of laws or regulations.</p>
Reliance limits	The reliance limits, if any.	Logs of issued certificates are preserved for at least 20 (twenty) years in a legally binding (for Italy) preservation system.
Obligations of subscribers	The description of, or reference to, the	Subscribers shall comply with all the clauses of the CPS.

	critical subscriber obligations.	<p>Certificates are made available following the payment of a fee.</p> <p>The provision of an Internet connection and of all the needed tools (hardware and software) is in charge to Subscribers.</p> <p>Subscribers shall inform possible users of Digital Signature and Electronic Seal about the applicable rules.</p> <p>Subscribers shall protect the secrecy of credentials necessary to access the QSCD system by not communicating or disclosing them to third parties.</p>
Certificate status checking obligations of relying parties	The extent to which relying parties are obligated to check certificate status, and references to further explanation.	<p>The relying parties shall verify that the Digital Signature/Electronic Seal has been correctly affixed and that the private key used to sign has not been compromised until the time of the verification.</p> <p>The relying parties shall verify that the Digital Certificate is valid at the time of reliance by reference to Online Certificate Status Protocol or Certificate Revocation List.</p> <p>The relying parties shall take into account any limitations on the usage of the certificates indicated by the policy and any other precautions prescribed in agreements.</p>
Limited warranty and disclaimer/Limitation of liability	Summary of the warranty, disclaimers, limitations of liability and any applicable warranty or insurance programs.	<p>Certificates are supplied in compliance with the CPS (published in English) and "Manuale operativo" (published in Italian).</p> <p>Poste Italiane may not be held liable for any damage arising from any incorrect usage of Digital Signature/Electronic Seal other than that permitted by CPS (published in English) and "Manuale operativo" (published in Italian).</p> <p>Poste Italiane shall be liable for its own fault or negligence. A predictable damage only may be refundable.</p>
Applicable agreements, CPS, CP	Identification and references to applicable agreements, CPS, CP and other relevant documents.	<p>The CPS is available on the web site https://postecert.poste.it/TSPdoc/pi-QUCAcps.pdf and https://www.poste.it/prodotti/firma-digitale-remota.html</p>

<p>Privacy policy</p>	<p>A description of and reference to the applicable privacy policy.</p>	<p>On the basis of the Italian law on Data Protection, Poste Italiane shall process the Subscriber personal data. Poste Italiane ensures that the Subscriber personal data, including the personal data of employee and sub-contractor, are processed in compliance with the Italian regulation, and in a way that ensures a suitable protection of their integrity, availability and confidentiality. Any information about the processing scope and its limitation are available on the web site www.postecert.it</p>
<p>Refund policy</p>	<p>A description of and reference to the applicable refund policy.</p>	<p>Subscribers can formally complain about issues connected to the service supplied by registered mail (as for Italian law) to Mail address: Poste Italiane S.p.A. Viale Europa 190 - 00144 Roma or PEC mail address to: - reclamiretail@postecert.it (Retail) - reclamibusiness@postecert.it (Business)</p>
<p>Applicable law, complaints and dispute resolution</p>	<p>Statement of the choice of law, complaints procedure and dispute resolution mechanisms (anticipated to often include a reference to the International Chambers of Commerce's arbitration services).</p>	<p>Certificates supplied are governed by the laws of Italy. For all matters not expressly provided herein, reference shall be made to the Italian Civil Code and the other applicable laws.</p> <p>All the disputes arising out of or in connection with the interpretation and the execution of this Agreement, shall be submitted to the exclusive jurisdiction of the competent Courts of Rome, Italy.</p> <p>In the event that the client is a consumer within the meaning of Article 66bis of the Italian Consumers' Code, any disputes related to the Agreement concluded by the consumer shall be referred to the mandatory territorial jurisdiction of the courts of their place of residence or domicile.</p>
<p>TSP and repository licenses, trust marks, and audit</p>	<p>Summary of any governmental licenses, seal programs; and a description of the audit process and if</p>	<p>Poste Italiane has been assessed to be conformant with the identified certificate policy through the independent party.</p>

	applicable the audit firm.	
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